#### Annex C

## Results of the ICS questionnaire on company approaches to the training and familiarization of personnel on ballast water management

#### General

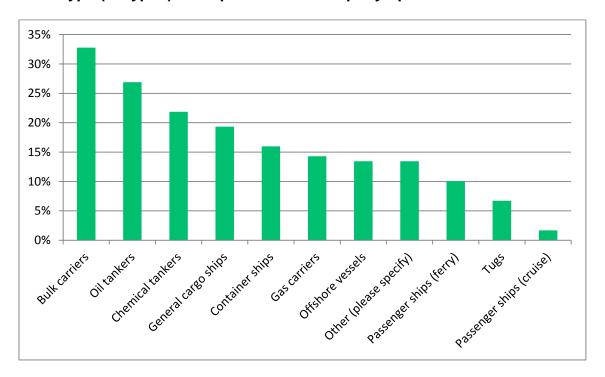
Number of questions: 20

Number of respondents: 120 companies

### 1. How many ships does the company operate?

Total number of ships: 5017 ships Average number of ships in a fleet: 42

### 2. What type (or types) of ships does the company operate?



Bulk carriers	33%
Oil tankers	27%
Chemical tankers	22%
General cargo ships	19%
Container ships	16%
Gas carriers	14%
Offshore vessels	13%
Other (please specify)	13%
Passenger ships (ferry)	10%

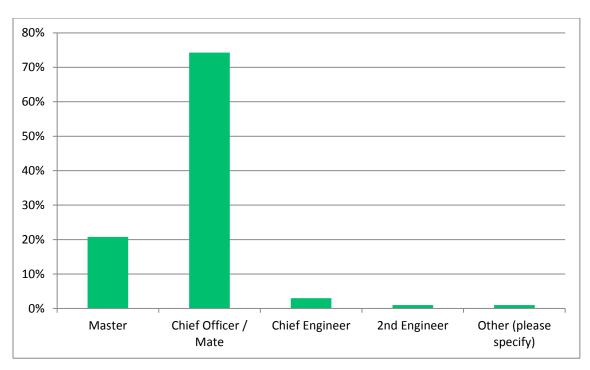
Tugs	7%
Passenger ships (cruise)	2%

Other ships included: research vessels, fruit Juice carriers, livestock carriers, car carriers, dredgers, reefers, semi-submersible ships, ro-ro cargo ships, heavy-lift ships, yachts, offshore construction vessels.

3. How many of the ships operated by the company already have ballast water treatment systems installed on board?

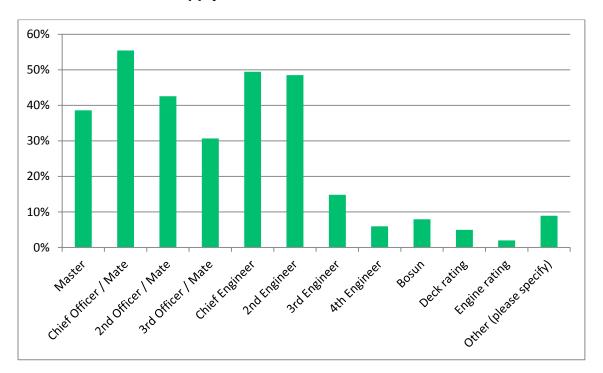
Total number of fitted ballast systems reported: **964**Average number of ships with BWTS fitted on board reported per company: **8.53**Number of companies that reported zero ships with BWTS fitted on board: **34** 

4. Which rank on board ships operated by the company will normally be assigned as the designated officer in charge of ensuring the Ballast Water Management Plan is properly implemented?



Master	21%
Chief Officer / Mate	74%
Chief Engineer	3%
2nd Engineer	1%
Other (please specify)	1%

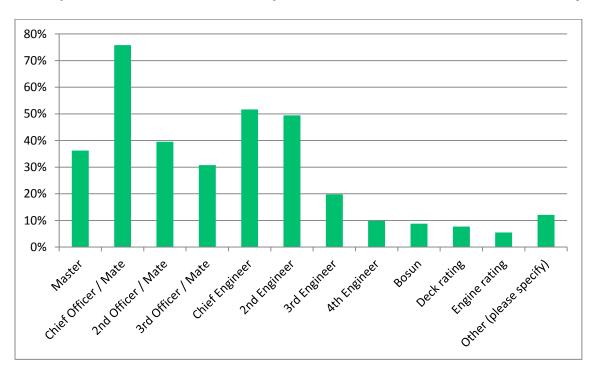
# 5. Which other ranks on board will normally be assigned specific duties or responsibilities by the Ballast Water Management Plan? Please select all that apply.



Master	39%
Chief Officer / Mate	55%
2nd Officer / Mate	43%
3rd Officer / Mate	31%
Chief Engineer	50%
2nd Engineer	49%
3rd Engineer	15%
4th Engineer	6%
Bosun	8%
Deck rating	5%
Engine rating	2%
Other (please specify)	9%

Other ranks included: electrician, electrical officer, electrical engineer, pumpman.

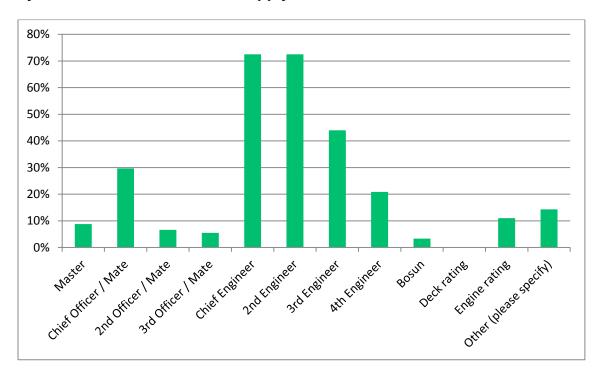
6. Which ranks on board ships operated by the company will normally have duties or responsibilities related to the operation of the ballast water treatment system?



Master	36%
Chief Officer / Mate	76%
2nd Officer / Mate	40%
3rd Officer / Mate	31%
Chief Engineer	52%
2nd Engineer	49%
3rd Engineer	20%
4th Engineer	10%
Bosun	9%
Deck rating	8%
Engine rating	5%
Other (please specify)	12%

Other ranks included: electrician, electrical engineer, pumpman.

7. Which ranks on board ships operated by the company will normally have duties or responsibilities related to the maintenance of the ballast water treatment system? Please select all that apply.



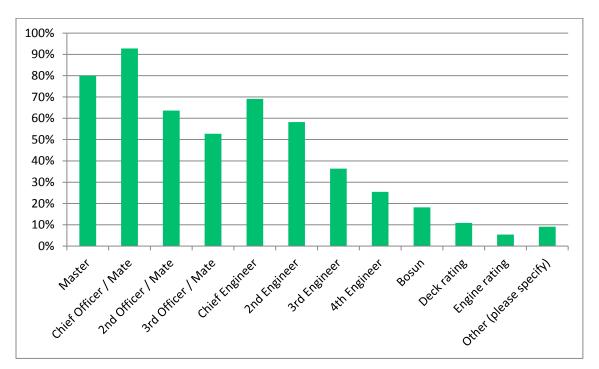
Master	9%
Chief Officer / Mate	30%
2nd Officer / Mate	7%
3rd Officer / Mate	5%
Chief Engineer	73%
2nd Engineer	73%
3rd Engineer	44%
4th Engineer	21%
Bosun	3%
Deck rating	0%
Engine rating	11%
Other (please specify)	14%

Other ranks included: electrician, electrical officers, electrical engineer.

8. Has the company identified the need to include some information on specific arrangements, equipment or procedures related to ballast water management as part of the shipboard familiarization provided to personnel upon joining a ship operated by the company?

Yes	66%
No	34%

9. Which ranks will normally receive some form of shipboard familiarization related to ballast water management? Please select all that apply.



Master	80%
Chief Officer / Mate	93%
2nd Officer / Mate	64%
3rd Officer / Mate	53%
Chief Engineer	69%
2nd Engineer	58%
3rd Engineer	36%
4th Engineer	25%
Bosun	18%
Deck rating	11%
Engine rating	5%
Other (please specify)	9%

Other ranks included: electrician, electrical officer, electrical engineer.

# 10. Please briefly list some of the areas/topics being addressed by shipboard familiarization related to ballast water management:

RESPONDENT	LIST OF SOME OF THE AREAS/TOPICS
1	Rules about water exchange
2	Ballast water management plan
3	- Specific ballast water management plan
	- Ballast water management procedures
	- Ballast water treatment specifics & operation
	- Ballast handling procedures
	- Ballast sampling procedures
4	Record keeping
5	Record book
6	Requirements of BWM Convention
	Record keeping
7	Specific ballast water treatment system on board
	Special local requirements
8	Ballast water exchange, ships ballast system, position of the air
	and sounding pipes, different methods of Ballast Water Exchange,
	method of on-board ballast water record keeping and reporting, 7.
	Time calculation required for the BWE, The requirements of IMO
	Res. 868(20) and Ballast Water Management Plan.
9	Operation/ instructions of the board system
	Operational limitations
	Troubleshooting for the BWTS and possible solutions
	Reporting requirements of the ballast handling in national
	authorities
10	Maintenance & Consumables
	Regulatory compliance
	Testing
11	Ship specific Ballast Water Management Plan (and operation of
	treatment system if applicable)
12	- Applicable regulations for a number of countries, concerning the
	obligation to operate the BWTS or if ballast water exchange can be
	performed.
	- Actions in case that the BWTS is inoperable.
	- How to better schedule the available time for ballast water
	treatment.
	- However, it should be mentioned that the BWTS of Company
	ships most of the time are inoperable, because of very often defects and limited availability of technicians to attend the vessel
	or availability of spare parts.
13	Mechanical operation of the BWTS
13	2. Legislation
	3. Procedures
	4. Emergency plans
	T. Lineryency plans

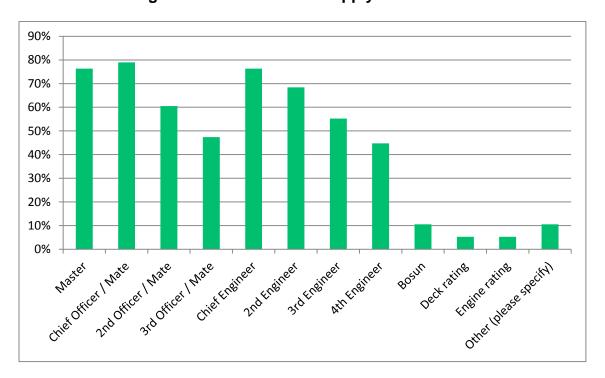
14	Location of all machinery, operation console, maker's manual, IMO Rules, Class Regulations, Alarms, Troubleshooting, maintenance intervals, spare parts list
15	- Safety Systems.
	- Interlocks.
	- Measuring Device for control/operation purposes.
	- Sampling procedures.
	- Critical Spares Operating limitations.
	- Quality control on receipt of consumables and reagents.
	- Maintenance.
	- Operation (Ballasting/De-Ballasting/Stripping).
16	Operation, maintenance
17	Tank plan, capacity, valves/vents, trim & stability
18	On system how it operates, typical characteristics of plant in
	different types of ports, types of water, temperature, loading
	condition, past history of equipment break downs, things to keep in
	mind during operation and practical hands on experience with
	joining staff, if time permits - ballasting or de-ballasting takes place
40	in that port.
19	environment, methodology
20	Type and constrains of the system
21	Knowledge of the procedures and requirements for ballast water
22	exchange as per class approved ballast water management plan  Provisions for crew training and familiarization, including:
22	1 requirements of a general nature regarding Ballast Water
	Management;
	.2 training and information on ballast water management practices;
	.3 ballast water exchange;
	.4 ballast water treatment systems;
	.5 general safety considerations;
	.6 the Ballast Water Record Book and maintenance of records;
	.7 the operation and maintenance of installed ballast water
	treatment systems;
	.8 safety aspects associated with the particular systems and
	procedures used onboard the ship which affect the safety or human health of crew and passengers and/or the safety of the
	ship;
	.9 precautions for entering tanks for sediment removal;
	.10 procedures for the safe handling and packaging of sediment;
	and
	.11 storage of sediment.
23	Environmental protection
24	Proper use, record keeping, maintenance as per schedule
25	Operation of the system. starting stopping

26	Familiarization with the convention, Part D1, Part D2, International requirements, check for local requirements
27	Operation, Maintenance, Trouble shooting
28	exchange requirements/ documentation/administration
29	regulations, zones, type of installation (if on board already)
30	BWE documentation, BWE reporting, BWMS operation,
31	<ul> <li>Familiar with duties in the implementation of Ballast Water Management particular to the ship.</li> <li>Familiar with the ship's Ballast Water Management plan.</li> <li>Trained in and familiar with the items described in the training requirements in the Ballast Water Management plan.</li> </ul>
32	As per BWMP

## 11. Has the company identified the need for relevant personnel to receive additional training related to ballast water management?

Yes	46%
No	54%

### 12. Which ranks on board ships operated by the company will normally receive additional training? Please select all that apply.



Master	76%
Chief Officer / Mate	79%
2nd Officer / Mate	61%
3rd Officer / Mate	47%
Chief Engineer	76%
2nd Engineer	68%
3rd Engineer	55%
4th Engineer	45%
Bosun	11%
Deck rating	5%
Engine rating	5%
Other (please specify)	11%

Other ranks included: electrical officer, engine cadet, deck cadet, shore-based personnel.

# 13. Please briefly list some of the areas/topics being addressed by additional training related to ballast water management:

RESPONDENTS	LIST OF SOME OF THE AREAS/TOPICS
1	Ballast water exchange, plant maintenance
2	- BWM requirements
	- Ballast water treatment
3	BWT system + operation + procedure
4	Regulations
5	Alternatives in case of failure of system
	2. Operational limitations
	3. Recording and reporting requirements
6	Troubleshooting
	Maintenance
	Operation
7	Seagull training modules, CBT based
8	1. Operation
	2. Troubleshooting
9	Operation, maintenance
10	Legal compliance related issues
11	Use is made of CBT training covering the whole concept
12	Different types of systems installed on our ships. Their working
	principal, types of challenges faced on our ships, types of other
	issues which may come up, regulatory requirements, company
	guidelines, contingency plan and risk assessment in case of any
	break down, hands on experience on various types of BW
	treatment systems installed in our training center in India and
	Manila for various nationalities of ship staff who work on our ships
	and other company ships.
13	Procedure not in place yet
14	US requirements
15	Operations, Regulation, Maintenance, Trouble Shooting,
	Response in case of breakdown
16	Fault finding
17	BWE documentation, BWE reporting, BWMS operation,
	maintenance
18	Training provided by the ship's staff, as per the Ballast Water
	Management Plan: Ships' officers and ratings engaged in ballast
	water exchange at sea must be aware of what is expected of
	them and should be trained in and familiarised with the following:
	- ship's pumping arrangements including ballast arrangements
	- locations of air and sounding pipes of all ballast tanks
	- positions of all ballast tank suctions and pipelines
	- overboard discharge arrangements and openings for release of
	water on deck

	<ul> <li>inspection and maintenance for ensuring that sounding pipes are clear and non-return devices and air pipes are in good order</li> <li>times and circumstances required to undertake the various ballast water exchange operations</li> <li>methods used for ballast water exchange at sea, the related safety precautions and associated hazards</li> <li>method of on board ballast water record keeping, reporting and</li> </ul>
	recording of routine soundings - location and suitable access points for sampling purposes
19	<ul> <li>Introduction to BWM and the convention</li> <li>Operational Aspects of Shipboard Ballast Water Management</li> <li>Survey and Certification Aspects of Ballast Water Management</li> <li>Compliance Monitoring and Enforcement</li> </ul>

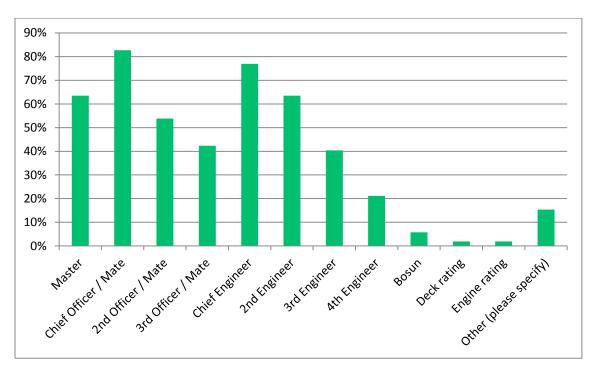
14. Have any manufacturers of ballast water treatment systems proposed typespecific training to the company?

Yes	50%
No	50%

15. Does the company intend to arrange for any personnel to receive type-specific training on the ballast water treatment systems installed on board its ships?

Yes	68%
No	33%

16. Which ranks would the company identify to receive type-specific training on the ballast water treatment systems installed on board its ships? Please select all that apply.



Master	63%
Chief Officer / Mate	83%
2nd Officer / Mate	54%
3rd Officer / Mate	42%
Chief Engineer	77%
2nd Engineer	63%
3rd Engineer	40%
4th Engineer	21%
Bosun	6%
Deck rating	2%

Engine rating	2%
Other (please specify)	15%

17. Is the company considering arranging for a limited number of personnel to receive the type-specific training with the intention of then cascading the training throughout its fleet (i.e. trickle down training)?

Yes	82%
No	18%

18. Would the training available from the manufacturer normally be included in the installation price of the ballast water treatment system?

Yes	71%
No	29%

19. Please briefly list the areas/topics included in any type-specific training available from the manufacturer(s):

RESPONDENTS	LIST OF SOME OF THE AREAS/TOPICS
1	Plant management and maintenance
2	- System design & principles
	- Normal maintenance
	- Troublshooting
	- Normal operation
3	Operation
	Maintenance
	Troubleshooting
4	Usually onboard training and familiarization during and after
	commissioning. Some offer computer based training.
5	Overview, maintenance and operation
6	1. Operation
	2. Troubleshooting
7	- Safety Systems.
	- Interlocks.
	- Measuring Device for control/operation purposes.
	- Sampling procedures.
	- Critical Spares.
	- Operating limitations.
	- Quality control on receipt of consumables and reagents.
	- Maintenance.
	- Operation (Ballasting/De-Ballasting/Stripping).
8	Operation, maintenance
9	Operation, maintenance and repair

10	All as stated above as we have type specific BW treatment systems already installed in our own training centers which are open to any company and any sea farer who wants to do such training.
11	Operation of BWTS and Maintenance procedures including trouble shooting in case of alarms.
12	Troubleshooting, general operation, maintenance
13	Maintenance &Troubleshooting book for crews, high alarm, EM'CY mode alarm, calibration guide for sensors
14	Training being given by manufacturer is often of doubtful quality
15	System function System operational procedures Operational Limitations
16	Operation and maintenance of the BWTS.

# 20. Please identify the matters addressed in the BWMPs of the company that are accompanied by provisions on crew training and familiarization.

General requirements for ballast water management	86%
Ballast water exchange	79%
Ballast water treatment systems	63%
Safety considerations related to ballast water management	74%
Maintenance of records and the Ballast Water Record Book	
Operation and maintenance of the ballast water treatment system	
Procedures and safety considerations related to sediment storage or removal	
Other (please specify)	12%

Other matters included: local regulations (e.g. USA, Australia, Canada etc.), contingency plans in case of failure of BWTS, designated areas of exchange as per IMO GISIS update, risk assessment and contingency plans when BWTS does not work.